

Change of Port timings – St Maarten

Dear Guest

I hope you are enjoying your cruise with us on Regal Princess.

As mentioned on my departure speech last night, due to the distance between Princess Cays and St Maarten and the published timings it requires the vessel to make an average speed of just over 20 knots throughout which is close to our maximum.

I regret to inform you that at this time, we have suffered a minor technical failure which will require one of our pistons to be changed out by our onboard technical team. When we run large machinery from time to time, despite excellent preventative maintenance measures, technical failures occasionally do occur. The piston replacement is expected to be completed over the next 24 hours, however on this occasion this minor failure combined with strong head winds and adverse currents has prevented us maintaining the required speed and as such I regret to inform you that the earliest I expect to arrive into St Maarten is now 3pm.

I share in the disappointment that this news will bring to you and the disruptions to your schedules – Whilst we can offer virtually the same port duration by extending the all onboard time to 10:30pm, I totally understand that many of your plans will be disrupted.

If you have booked on one of our Princess shore excursions – there is no need to return to the Shore Excursions desk as automatic refunds will be processed. Once we have obtained guidance from our tour operators this afternoon, further correspondence will be sent directly to those affected.

Due to the later arrival we will be offering full sea day activities until our arrival including opening of the restaurant for lunch – details will be provided in tomorrow's Princess Patter.

The new port times for St Maarten tomorrow will be: 3pm arrival – 10:30pm all onboard.

Again I apologize for the disruption to the port call, but I wanted to advise you as soon as possible. I am confident that our technical team will complete the exchange within 24 hours and as such do not anticipate any further changes to our advertised itinerary including our arrival to St Thomas and Port Everglades.

I thank you for your understanding in this unforeseen event and I'm confident that with our fantastic teams and this beautiful ship that we will continue to make a memorable and fun vacation with us.

Tim Stringer

Captain

Regal Princess